

## Healthcare Add-On





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# 1 Preface

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This guide provides the details on how to use the workflows in Healthcare Add-On

## About This Guide

This guide is divided into following primary sections:

### 1. Introduction

This section lays the foundation for understanding the workflow specification

### 2. Cloud Service Coordination

This section describes how to use OAuth and to do service Coordination with external cloud Services DrChrono

### 3. Configuring Default Values

This section contains step-by-step instructions on how to configure settings related to workflows application in User Site

### 4. Operation of Workflow Applications

This section contains step-by-step instructions on how to operate Healthcare Add-on Workflow applications on MFP Operation panel

### 5. Limitations

Product Limitations

### 6. Appendix

This section contains additional reference materials

**Note:** The operation panel screen shot images and User Site images provided in this document are for illustrative purposes only. These images may not reflect the exact image you experience on your multi-functional printer (MFP device).

## 2 Introduction

### What is Healthcare Add-On?

Healthcare Add-On is a package which contains following workflows.

1. Scan to DrChrono
2. DrChrono Patient Onboarding
3. Scan to EOB

### Scan to DrChrono Specification

This workflow allows users to scan a document to a specific patient. Scanned documents will be available under 'Documents' section under patient in DrChrono. There is an input field to enter the description about the document.

Patient	Select a Patient by browsing and selecting from available Patients in DrChrono
Description	Enter Description of document being Scanned. This is a Mandatory field.

### DrChrono Patient Onboarding Specification

There are no User settings in this workflow	Scanned Drivers License are uploaded to CPE for Data Capture. CPE in turn creates Patient in Dr Chrono
---	--

### Scan to EOB Specification

There are no User settings in this workflow	Scanned EOB are uploaded to CPE. CPE further processes EOB.
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## 3 Cloud Service Coordination

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### What is Cloud Service Coordination?

Before using Healthcare Add-On workflows, user need to establish External Service Coordination with DrChrono (for Scan to DrChrono),

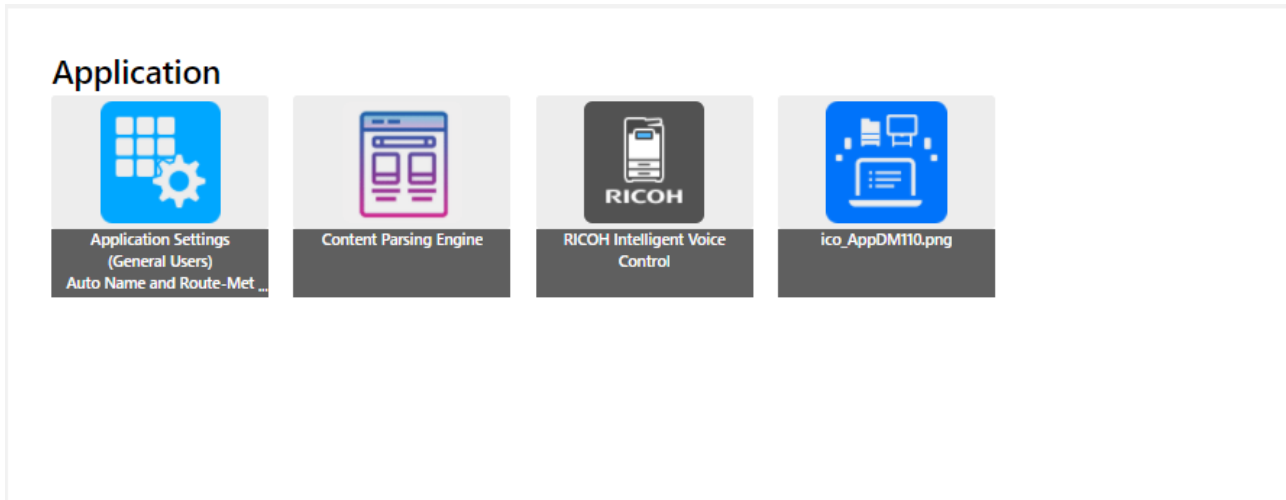
**Refer to Smart Integration Cloud Service Coordination User Guide for step-by-step instructions.**

## 4 Configuring default Values

### Smart Integration User Configuration Site URL

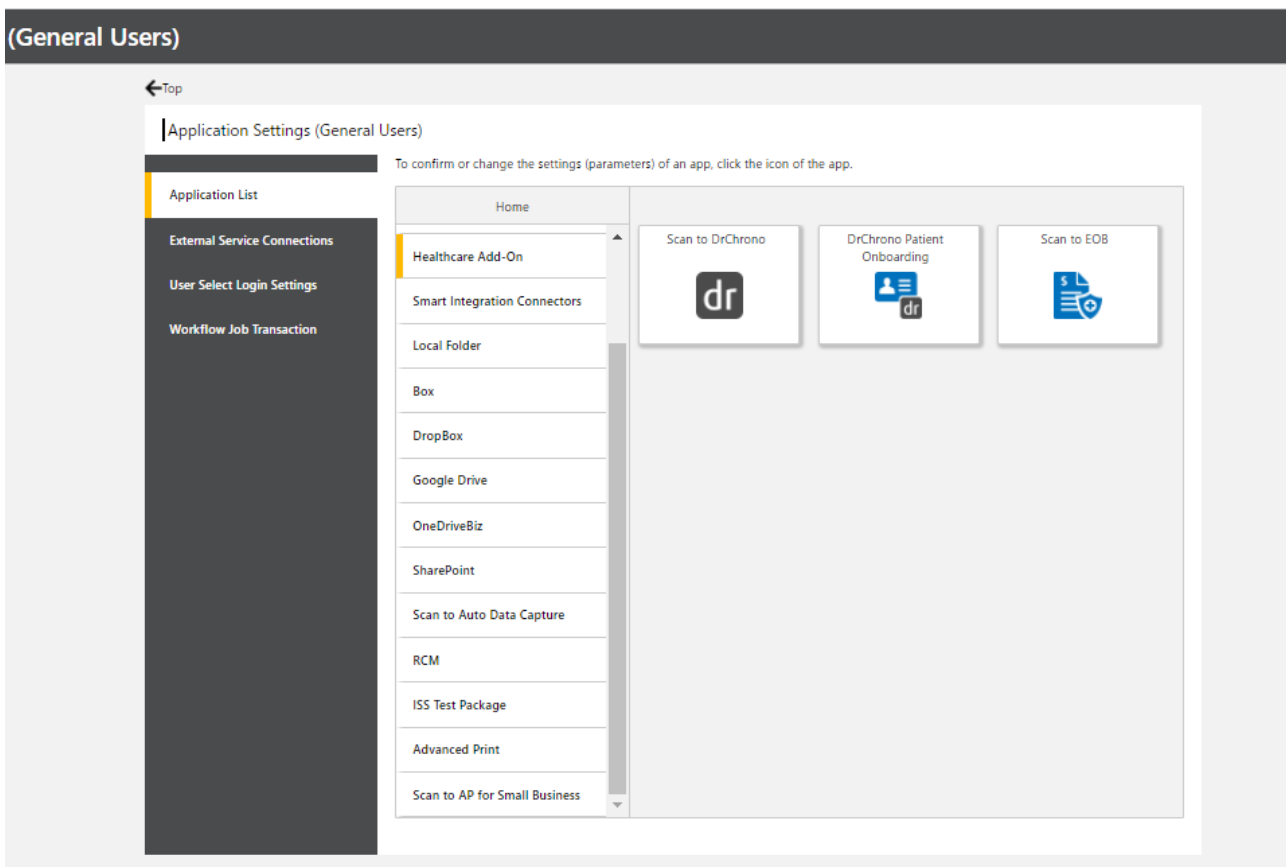
<https://na.accounts.ricoh.com/portal/login.html>

Login to above site using your credentials.



Note: Clicking on 'Content Parsing Engine' will take you to 'Content Parsing Engine' user Interface.

Click on 'Set Personal application settings'



## Scan to DrChrono

Below settings are available to configure.

(General Users)

← Application List

Scan to DrChrono Cancel Save

\* Mandatory field

**Service Settings**

Service drchrono

Patient \* Select Folder Please select a patient:  
[Open External Service Connections](#)

---

**Common Settings**

Default Screen for Folder Browsing List Screen

Default Layout for Folder Browse 2 Rows

---

**Default Parameter Settings**

Description

---

**Default Scan Settings**

Scan Color Mode Auto Color Select

Original Sides 1 Sided

Document Orientation Readable Direction

Scan Resolution 300 dpi

Document Size Auto

Manual Density 0

Scan Method Normal

Preview On

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Above settings are available to configure.

**Note:** Default Patient selection is not available.

## Scan Settings

Default Scan settings can be configured here

**Default Scan Settings**

Scan Color Mode

Original Sides

Document Orientation

Scan Resolution

Document Size

Manual Density

Scan Method

Preview

# DrChrono Patient Onboarding

## Scan Settings

DrChrono Patient Onboarding Cancel Save

\* Mandatory field

**Default Scan Settings**

Scan Color Mode

Original Sides

Document Orientation

Scan Resolution

Document Size

Manual Density

Scan Method

Preview

Only Scan Settings are available. There are no other settings to configure in this workflow.

## Scan to EOB

### Scan Settings

Default Scan Settings

Scan Color Mode	Auto Color Select
Original Sides	1 Sided
Document Orientation	Readable Direction
Scan Resolution	300 dpi
Document Size	Auto
Manual Density	0
Scan Method	Normal
Preview	On

Only Scan Settings are available. There are no other settings to configure in this workflow.

## 5 Operation of Healthcare Add-On

### Smart Integration MFP BrowserNX URL

<https://www.na.smart-integration.ricoh.com/si-apps/pub/index.html>

### Ricoh Smart Integration Initial Login

Above URL is available as Bookmark ICON on MFP. Very first time, administrator need to login to the site either using Tenant ID, User ID and Password or Email address and password.

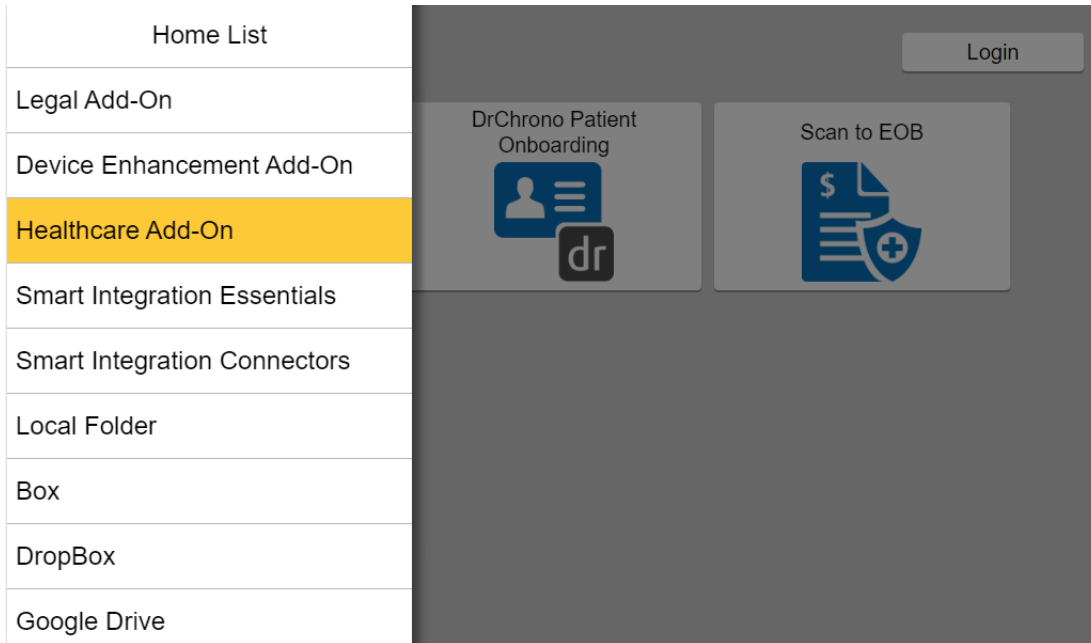
Option 1: Login with Tenant ID

The screenshot shows the login interface for Ricoh Smart Integration. At the top left, there is a back arrow icon and the text "Login to RICOH Smart Integration". Below this is a dropdown menu with the text "Login with Tenant ID". Underneath the dropdown are three input fields: "Tenant ID", "User ID", and "Password". At the bottom of the form is a blue "Login" button.

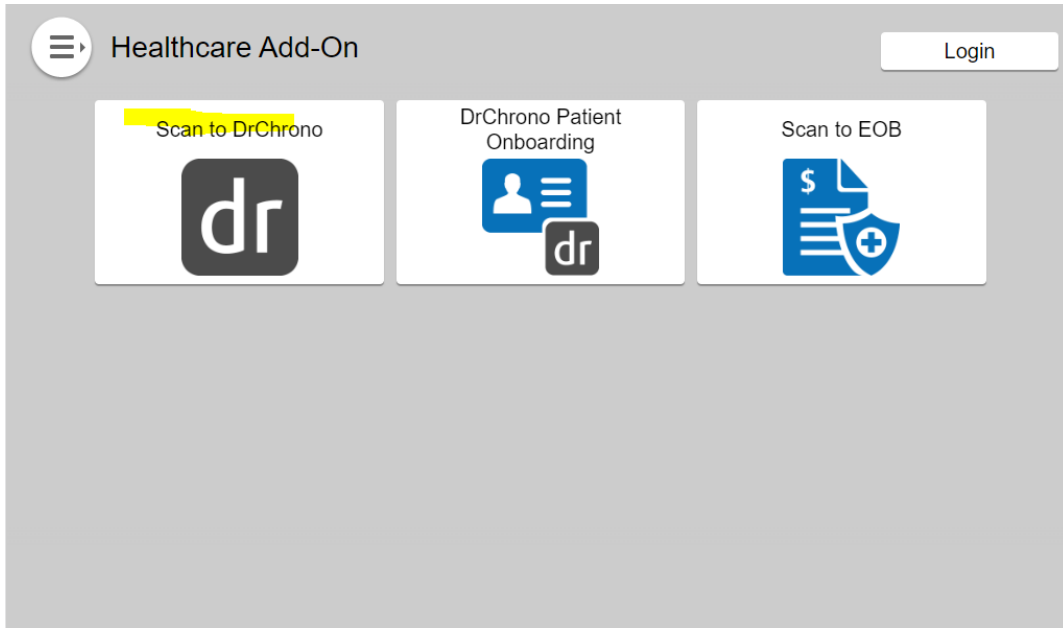
Option 2: Login with Email Address

The screenshot shows the login interface for Ricoh Smart Integration. At the top left, there is a back arrow icon and the text "Login to RICOH Smart Integration". Below this is a dropdown menu with the text "Login with Email Address". Underneath the dropdown are two input fields: "Email Address" and "Password". The "Email Address" field contains the text "user @gmail.com". At the bottom of the form is a blue "Login" button.

Use the Home List button to Select Scan to Healthcare Add-On.



## Scan to DrChrono



Touch on the Scan to DrChrono icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID

A screenshot of a login form titled "Login to RICOH Smart Integration". At the top left is a back arrow icon. Below the title is a dropdown menu currently set to "Login with Tenant ID". The form contains three input fields: "Tenant ID", "User ID", and "Password". At the bottom of the form is a large purple button labeled "Login".

Option 2: Login with Email Address

← Login to RICOH Smart Integration

Login with Email Address

Email Address | user@gmail.com

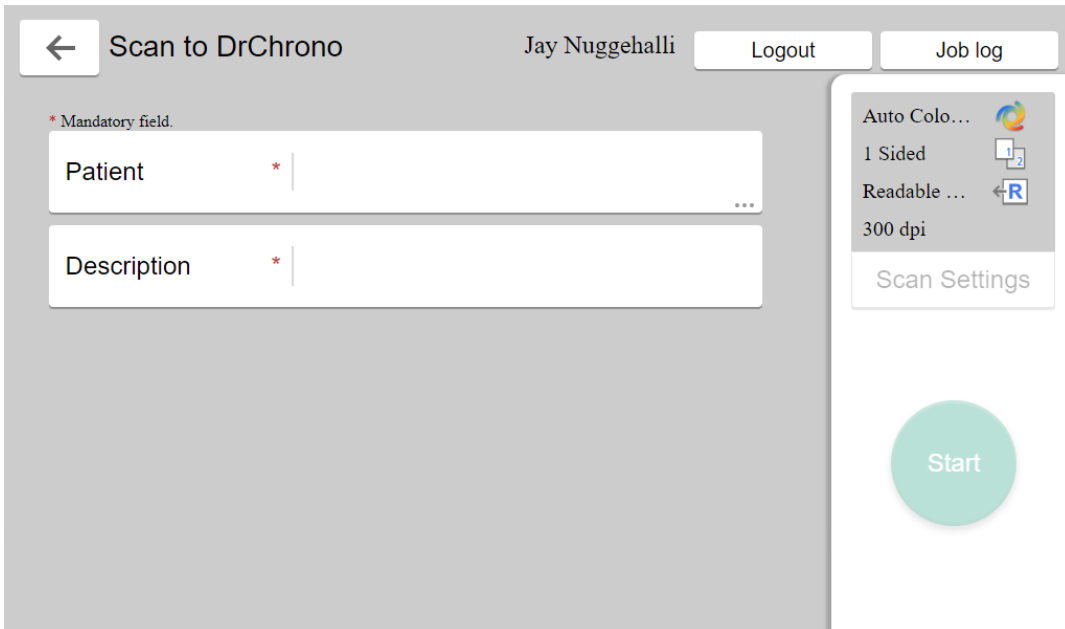
Password

Login

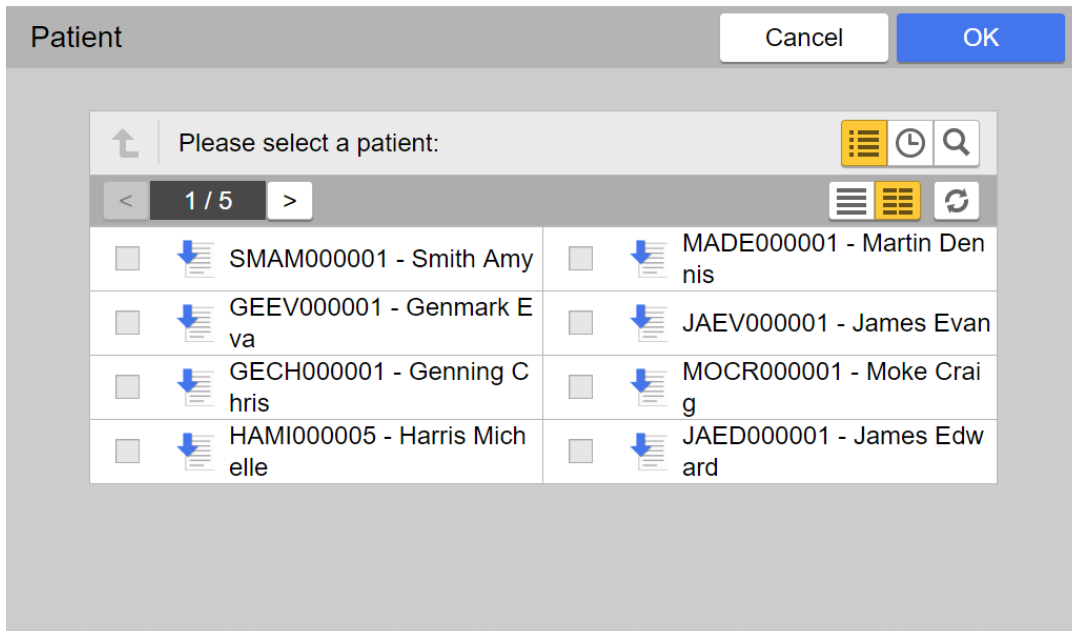
After successful user login 'Scan to DrChrono' Application Screen is displayed

Following Settings are available

- A. Patient: Browse and Select Patient
- B. Description: Enter a description related to document to be scanned.



Touch Next to Patient to browse and select patient





← Scan to DrChrono Jay Nuggehalli Logout Job log


\* Mandatory field.

Patient \* SMAM000001 - Smith Amy ...

Description \* Referral ✕

Auto Colo... 

1 Sided 

Readable ... 

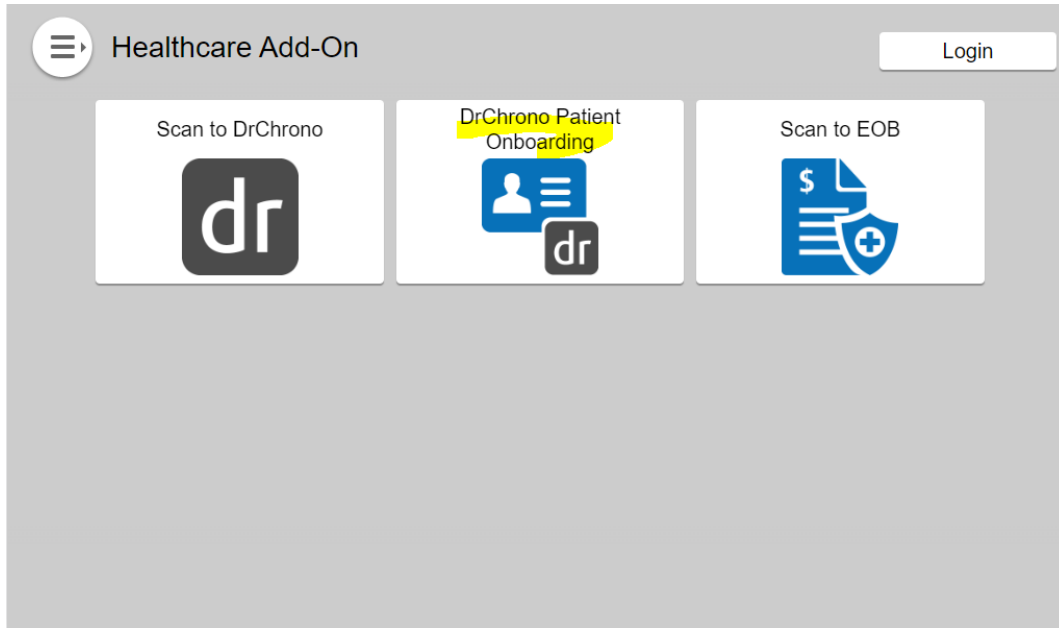
300 dpi

Scan Settings

Start

Touch on 'Start' to Scan

## DrChrono Patient OnBoarding



Touch on the DrChrono Patient Onboarding icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID

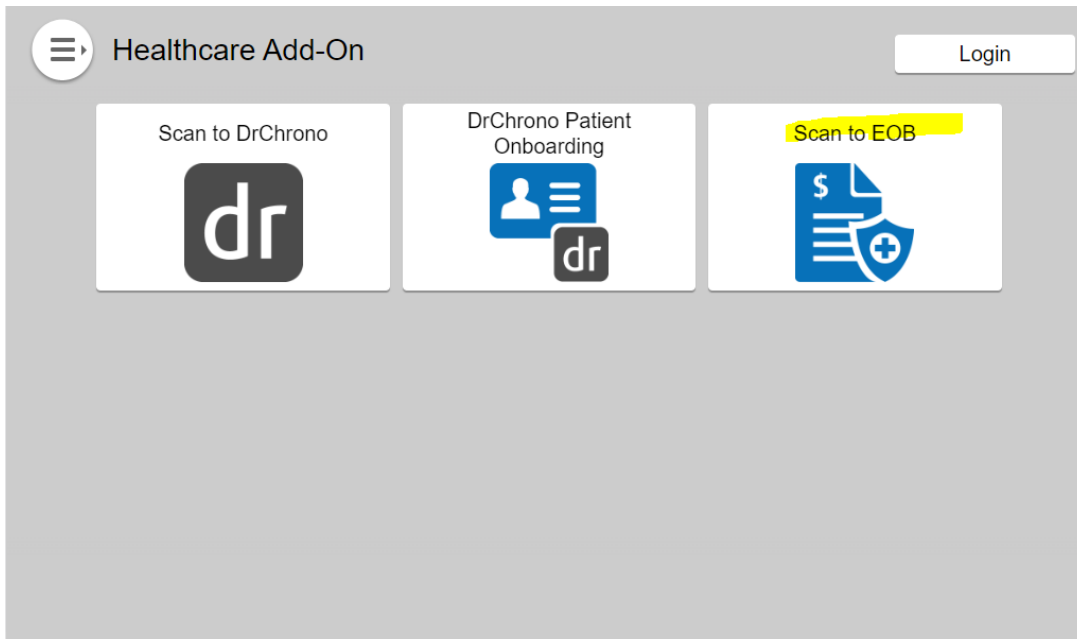
A screenshot of a login form titled "Login to RICOH Smart Integration". At the top left is a back arrow icon. Below the title is a dropdown menu currently set to "Login with Tenant ID". The form contains three input fields: "Tenant ID", "User ID", and "Password". At the bottom of the form is a large purple button labeled "Login".

Option 2: Login with Email Address

After successful user login 'DrChrono Patient Onboarding' Application Screen is displayed  
There are no specific settings available other than Scan Settings:

1. Place Front side of the Driver's license and touch on Start
2. Place Back side of Driver's license and touch on start after this complete the scanning. This will upload the driver's license to CPE for processing. CPE will create a new patient in DrChrono based on information on Driver's license.

## Scan to EOB



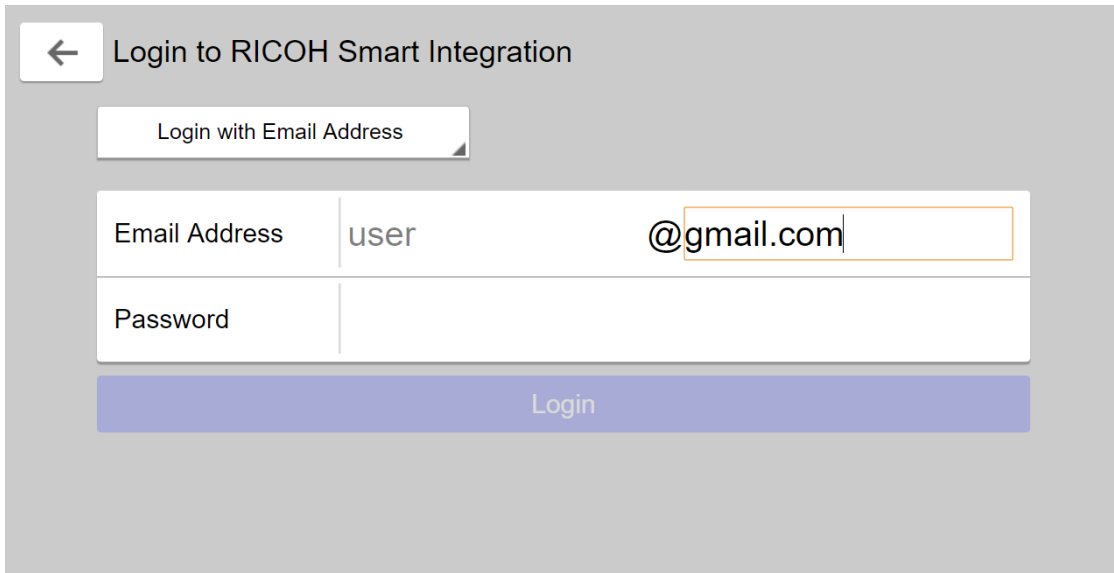
Touch on the Scan to EOB icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

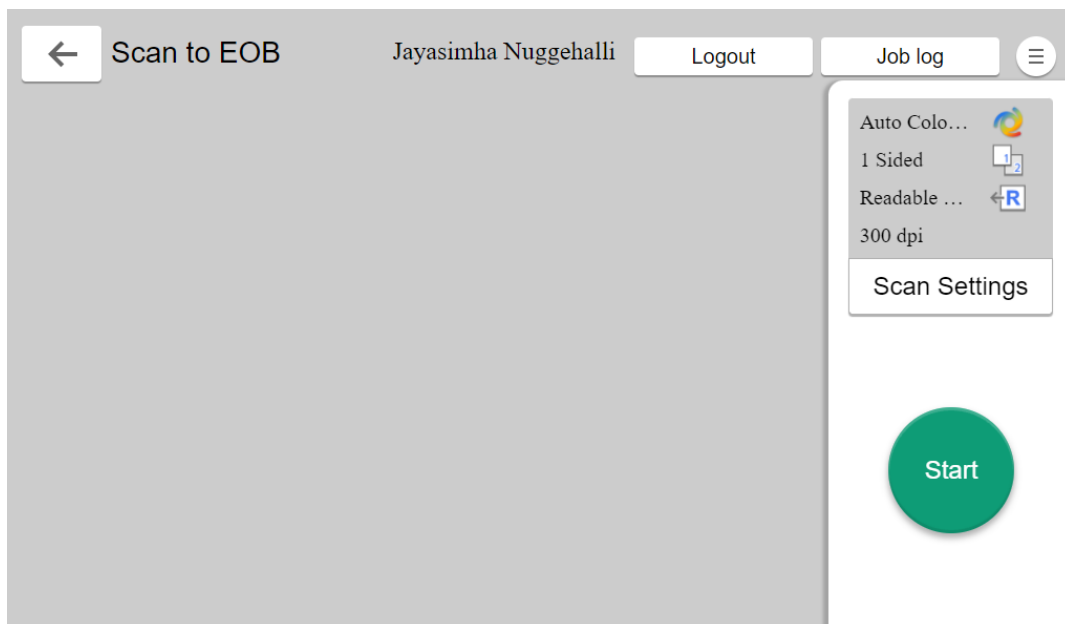
Option 1: Login with Tenant ID

The screenshot shows the 'Login to RICOH Smart Integration' screen. At the top left is a back arrow icon. Below it is a dropdown menu with the text 'Login with Tenant ID'. There are three input fields stacked vertically: 'Tenant ID', 'User ID', and 'Password'. At the bottom of the form is a blue button with the text 'Login'.

Option 2: Login with Email Address



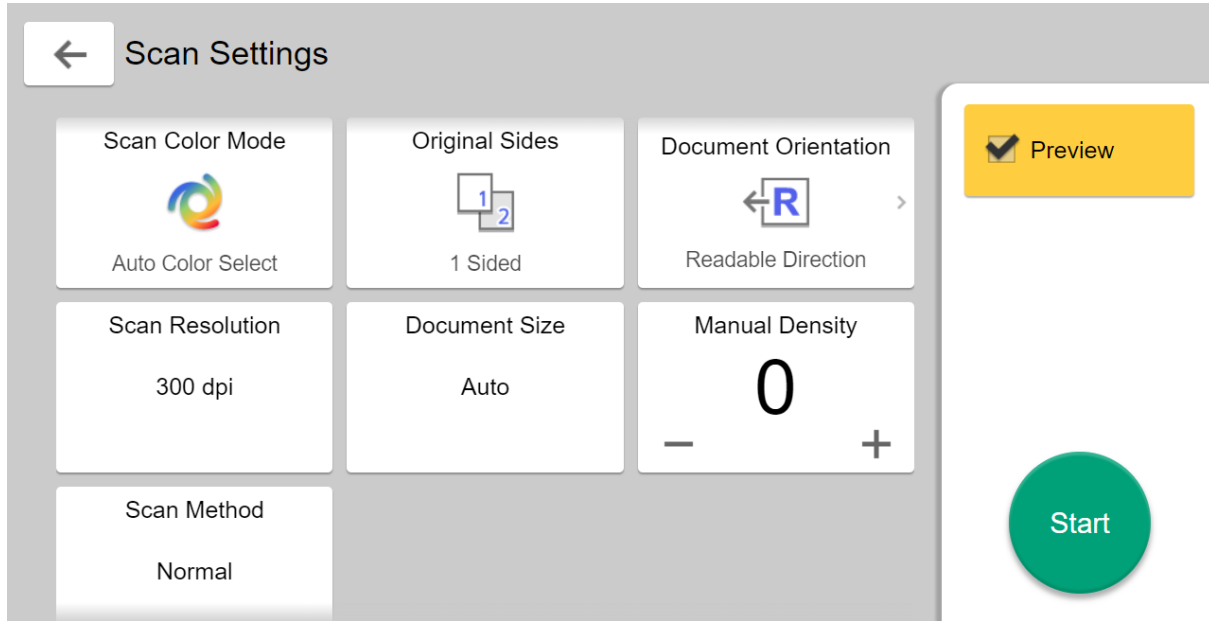
After successful user login 'Scan to EOB' Application Screen is displayed  
There are no specific settings available other than Scan Settings:



Touch on Start to scan

## Scan Settings

Touch on 'Scan Settings' to display Scan Settings Screen



Checking 'Preview' will enable Scan document Preview on MFP Operation Panel.

Scan Settings	Available Options
<p>Scan Color mode</p>	
<p>Original Sides</p>	
<p>Document Orientation</p>	
<p>Scan Resolution</p>	

Document size	 <p>The screenshot shows two instances of the 'Document Size' settings screen. The top instance has 'Auto' selected, with other options including Mixed, A3 (Horizontal), JIS B4 (Horizontal), A4, A4 (Horizontal), JIS B5, JIS B5 (Horizontal), and A5 (Horizontal). The bottom instance has 'A5' selected, with other options including A5 (Horizontal), 11 x 17 (Horizontal), Legal (Horizontal), 8 1/2 x 13 (Horizontal), Letter, Letter (Horizontal), Invoice (Half Letter Size), and Invoice (Horizontal). Both screens feature a 'Preview' button and a 'Start' button.</p>
Manual Density	Range -3 to +3
Scan Method	 <p>The screenshot shows the 'Scan Settings' interface. It includes fields for 'Scan Resolution' (300 dpi), 'Document Size' (Auto), and 'Manual Density' (3). Below these are 'Normal' and 'Batch' scan method options. A 'Preview' button and a 'Start' button are also visible.</p>

## 6 Limitations

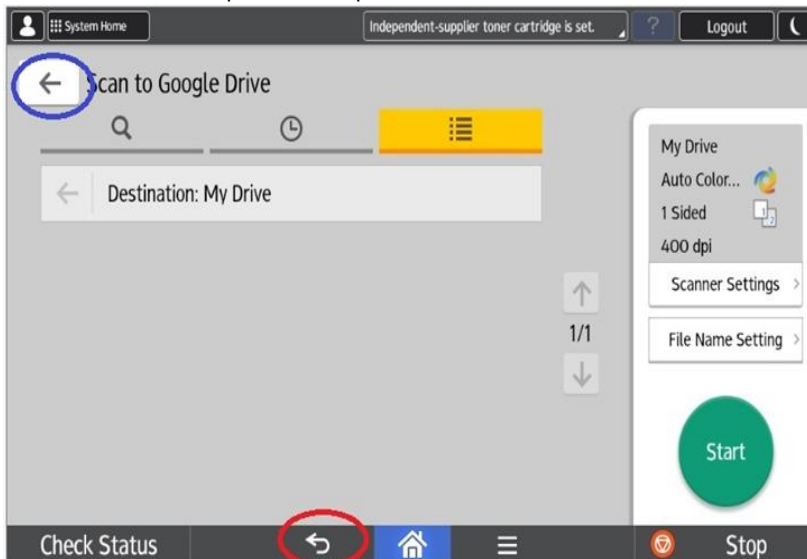
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### User Site Limitations

- Supported Browsers for User Site are:
  - Internet Explorer: 11 or later
  - Edge: Latest Version
  - Chrome: Latest Version
  - Firefox: Latest Version
- Limitations for Home Screen/Applications
  - Home: Maximum 20 for each profile, Max 32 characters for the name.
  - Applications: Maximum 18 for each home screen, Max 32 characters for the name
- User Management
  - Email address is unique in the system; same Email address cannot be used even if user belongs to different Tenants
  - Users belong to same tenant cannot set different time zones
  - User cannot change their login Email address, need admins assistance to change email address

## General Limitations

- Once Administrator has logged in to a Tenant on MFP, administrator from another tenant cannot login to same MFP. Refer to guide on 'How to remove registered device'
- Back button inside application display screen must be used, instead for 'Back' button on the operation panel.



- Folder and File Search results varies from Cloud Service to Cloud Service, this depends on the Search API for each service.